

Well-Being Function: Family Housing

In the first set of columns, mark the number that indicates how important each program element is to you and your family. In the second set of columns, mark the number that indicates how well the program is performing for you and your family.

	IMPORTANCE						PERFORMANCE					
	Most Important	Very Important	Generally Important	Somewhat Important	Not Important	N/A	Outstanding	Very Good	Average	Not Very Good	Poor	N/A
Housing Quality												
APPURTENANCES (sidewalk, playground, common areas)	6	5	4	3	2	1	6	5	4	3	2	1
FIXTURES (lighting, faucets, fans)	6	5	4	3	2	1	6	5	4	3	2	1
HOUSING OFFICE CUSTOMER SERVICE	6	5	4	3	2	1	6	5	4	3	2	1
HOUSING REFERRAL CUSTOMER SERVICE	6	5	4	3	2	1	6	5	4	3	2	1
LANDSCAPING (shrubs, trees, flower beds, lawn)	6	5	4	3	2	1	6	5	4	3	2	1
MAINTENANCE QUALITY OF WORK (repetitive work orders)	6	5	4	3	2	1	6	5	4	3	2	1
MAINTENANCE RESPONSE TIME (length of time to respond to work orders)	6	5	4	3	2	1	6	5	4	3	2	1
NOISE ABATEMENT POLICY (quiet hours, housing area)	6	5	4	3	2	1	6	5	4	3	2	1
PET POLICY	6	5	4	3	2	1	6	5	4	3	2	1
ROADS AND PARKING LOTS (road condition, traffic congestion, parking spaces)	6	5	4	3	2	1	6	5	4	3	2	1
SECURITY (quarters security, locks, MP patrols)	6	5	4	3	2	1	6	5	4	3	2	1
SPEED LIMITS (safe speeds for housing area)	6	5	4	3	2	1	6	5	4	3	2	1
STRUCTURAL INTEGRITY (leaks, windows, doors, paint)	6	5	4	3	2	1	6	5	4	3	2	1
USEABLE LIVING SPACE (enough space for family size)	6	5	4	3	2	1	6	5	4	3	2	1
UTILITIES (lighting, heat and air, water quality)	6	5	4	3	2	1	6	5	4	3	2	1

Comments/Recommendations: Please provide an explanation for area(s) rated either “not very good” or “poor”.

Family Housing:

BACKGROUND INFORMATION:

READ CAREFULLY and check the appropriate box.

What is your constituent group?

- ☐ Active Duty
- ☐ Family Member

What is your status?

- ☐ Warrant Officer
- ☐ Officer
- ☐ Enlisted

Marital Status

- ☐ Single
- ☐ Married
- ☐ Divorced
- ☐ Widowed

How many family members live in your quarters?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 or more

What size are your quarters?

- ☐ One bedroom
- ☐ Two bedrooms
- ☐ Three bedrooms
- ☐ Four bedrooms

Please check your Installation:

- ☐ Fort Wainwright
- ☐ Fort Richardson

Please list below the three areas that according to you are in urgent need of improvement.

1. _____

2. _____

3. _____